

LEE VALLEY LONDON S.C.

Behaviour Policy for Committee Members, Chaperones or Coaches dealing with children, young or vulnerable adults.

It is essential that all children, young people or vunerable adults are treated with respect. That Committee Members, Chaperones or Coaches do nothing that could lead to a complaint, a lawsuit against the club or possible prosecution.

If there are any behaviour problems with a skater, this must be dealt with in the following manner...

- 1. Do not do anything that could embarrass the skater, in front of other team members or adults.
- 2. Arrange a time to discuss the matter with the skater involved, make sure there is another adult there as a witness. Preferably, a committee member but if there is not one available another parent.
- 3. The skater has the right to refuse to discuss the matter without a friend being present, or their parent or guardian. If this is the case, contact their parent/guardian.
- 4. Don't do anything that could be classed as intimidating, do not shout or swear at the skater, however difficult they may be.
- 5. Hopefully, problems can be resolved quickly but if not contact the parent and request a meeting.
- 6. When dealing with parents/guardians and skaters, treat everyone with respect. Simply outline the problem and attempt to resolve the situation. Do not allow the situation to become personal and tempers to boil over.
- 7. If all reasonable attempts to deal with any problems fail, contact Chairperson who will call an emergency meeting, if necessary.

Adopted by the Lee Valley London S.C. Committee October 2009